



VICTORIA FALLS BOOKING REQUEST FORM

Complete one form per room, fax to: 011 886 9548 along with copies of all passports. Advise information as it appears in your passport. Documents will be issued as per information given; incorrect information will result in additional cost for your account. Passports **MUST** be valid for at least three months from date of travel

Departure Date		Hotel/Package requested			Number of nights requested	
Title	Surname (Name on Passport)	First name	Date of Birth	Passport Number	Expiry Date	Nationality
Street Address:				Name of contact person in case of Emergency:		
				Mr/Mrs/Miss		
Postal Code				Relationship		
Home Tel No & Code		Work Tel No & Code		Code & Tel Number		Cel Number
Cel Number			Email			
Special Requests: e.g. dietary, handicap requirements, any disabilities, pregnancy, etc						
PLEASE NOTE: Passengers 71 years and older require a medical certificate confirming ability to travel. We cannot accept bookings for passengers who are more than 28 weeks pregnant.						
I require travel insurance – if NO a completed indemnity form is required					YES	NO
If you are not travelling from Johannesburg and wish us to book flights for other centres in South Africa, please complete the following. Flights required from: –						

To be signed by the Passenger:

“I herewith confirm information supplied as being correct (this information will be used for the issuing of documents) and understand that it is my/our responsibility to obtain the relevant passports, visa and medical documentation required. If Travel Insurance purchased, I understand the terms & conditions. I confirm that I am authorized to sign this Booking Form for all of the above mentioned persons and that on behalf of all persons named above I have read, understood and agree to the Terms and Conditions of this Booking Reservation Form and have acknowledged the conditions by initialling each page of these conditions. By signing this booking reservations form I acknowledge responsibility for all payments”

Name (In Block Letters): _____ **ID Number:** _____

Signature: _____ **Date:** _____

(If under 21, parent or guardian’s signature)

DUE TO AIRLINE REQUIREMENTS A CLEAR COPY OF ALL PASSPORTS –SHOWING FULL NAMES MUST ACCOMPANY THIS FORM BEFORE ANY RESERVATION CAN BE CONFIRMED

TERMS & CONDITIONS OF BOOKING

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(Hereinafter referred to as "Travel Club")

RESERVATIONS AND PAYMENT

A completed booking form and non-refundable deposit is required to confirm a reservation. (The amount of the deposit is dependent on the holiday booked). The balance owing must be paid by the date stipulated on your confirmation but not less than six weeks prior to departure. The Travel Club reserves the right to cancel any reservation in respect of payments not received timeously. Prices are quoted at the ruling daily exchange rate. Until full payment has been made, we reserve the right to charge any variations to the passenger's account. The onus will be on the passengers to check that there have been no changes in price prior to making final payment. The Travel Club guarantees the price of land arrangements once full payment is received. Airfares are subject to the prices and conditions of the airlines and cannot be guaranteed. Special requests must be made at time of booking. The Travel Club will communicate special requests to suppliers but cannot guarantee that such requests will be met. In the event of any reservation being completed less than 20 days prior to the date of departure, the Travel Club will be entitled to levy a late booking fee and reserves the right to levy a fee for extra communication expenses.

METHOD OF PAYMENT

The Travel Club will only accept payment by cheque or cash unless credit payment is stipulated on the information supplied..

CANCELLATION AND AMENDMENTS

The Travel Club reserves the right to cancel any tour at any time prior to departure, in which event all payments will be refunded as full and final settlement of all further liability of whatsoever nature, howsoever arising, which may arise as a result of such cancellation. In the event of passengers cancelling their reservations such cancellation must be made in writing and notwithstanding anything to the contrary contained in these booking conditions. The Travel Club reserves the right to claim a cancellation fee of up to 100% of the total package price as a pre-estimation of damages. The Travel Clubs use a large number of suppliers it is not possible to list all their amendment and/or cancellation charges. Accordingly, amendments to confirmed reservations at any time prior to departure will be made subject to the conditions that the customer is liable for all additional costs of whatsoever nature arising therefrom. The customer will also be liable for an administration fee payable to the Travel Club in respect of each such amendment and / or cancellation.

UNSCHEDULED EXTENSIONS

In the unlikely event of there being an unscheduled extension to the holiday caused by flight delays, bad weather, strikes or any other cause which is beyond the control of the Travel Club, it is understood that the expenses relating to these unscheduled extensions, (hotel accommodation etc.), will be for the account of the passenger. The Travel Club accepts no liability for changes, omissions or delays before or during the course of any published tour occasioned by technical difficulties, weather conditions, strikes or communication breakdowns

REFUNDS AND UNUSED SERVICES

No refunds will be made for no-shows or any unused services.

BREAKAWAYS FOLLOWING DEPARTURE

While it is possible for the passenger to break away from planned holiday itineraries, after departure it is understood that extra expenses incurred as a result of such a breakaway will be for the passenger's account and any unused service will not be refunded. Amendments and cancellations en route must be made with our operators directly.

TRAVEL DOCUMENTS

Documents (vouchers, itineraries, etc.) are only prepared on receipt of full payment of the package price, signed conditions of contract (i.e. our booking form) and ticket copies (if requested). Documents will only be issued after full and final payment. Passengers will be timeously advised of collection date. Should your ticket be lost or stolen abroad it should be noted that certain airlines will not issue a duplicate ticket and it will be your responsibility to purchase a new ticket aboard at the local fare.

PASSPORTS, VISAS, VACCINATIONS AND INOCULATIONS

The responsibility to obtain proper, current and valid passports, visas, vaccinations, inoculations and the like, where required, is that of the customer alone. The company shall not be responsible or liable for any consequence of any nature arising from the customer failing to ensure that he/she has complied with all such requirements.

RESPONSIBILITY AND LIABILITY

The Travel Club acts as agents only for local and international ground operators and airlines and accordingly accepts no liability whatsoever for any loss, damage, injury, accident, delay or any other irregularity howsoever arising. The Travel

Club makes every effort to ensure that all the arrangements and services connected with a passenger's itinerary will be carried out as specified and/or in the most efficient and effective way possible. However, we do not have direct control over the provision of services by suppliers and, whilst they are in all cases selected with the utmost care, we do not accept liability for error and omissions of such suppliers. Please be aware that hotels undergo renovations for time to time. Hotels take all possible steps to limit disruption to their guests. We will not entertain complaints, or requests for refunds, if a hotel in carrying out our renovations whilst a guest is resident. If we are specifically advised of renovation work, dates may be provided but it is important to remember that these are subject to change and we are not always notified. We will not, therefore, be held accountable for complaints concerning renovations that extend beyond the date originally specified. The onus is on the passenger to ensure that all their travel documents are in order.

INSURANCE

Insurance against cancellation and illness and for loss of baggage is highly recommended for all passengers travelling. On certain tours the Travel Club has included insurance in the mandatory costs; where there is an option to purchase travel insurance, the Travel Club will offer travel insurance should this not be purchased, the Travel Club will require an indemnity form to be completed and returned to the Travel Club before final documents can be released.

ITINERARY VARIATIONS

While every effort is made to keep to all confirmed itineraries, we reserve the right to make changes for your convenience. Because we plan arrangements in advance and do not own or control the airlines, hotels and/or other supplier companies who will provide passenger holiday components, changes and even cancellations can occasionally become necessary. In the event that the hotel accommodation, excursion, service, flight, etc. has been properly confirmed by the Travel Club, and not withstanding this, is unavailable for any reason whatsoever, the Travel Club does not accept any liability.

FORCE MAJEURE

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected, or you otherwise suffer any damage or loss, as a result of "force majeure". In these Booking Conditions, "force majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity or actual threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control.

JURISDICTION OF THE MAGISTRATE'S COURT

The Travel Club shall be entitled, at its option to institute any legal proceedings arising out of or in connection with this contract in any Magistrate's Court having jurisdiction in terms of Section 29 of the Magistrate's Court Act No 32/1944 as amended, notwithstanding that the amount in issue may exceed the limits of such jurisdiction.

GENERAL

This document together with Travel Club standard booking form and the Travel Club's confirmation constitutes the sole record of the agreement between the parties. No party shall be bound by any representation, warranty, and promise of the like not recorded herein. No addition to the Travel Club standard booking conditions shall be of any force or effect unless in writing and signed by or on behalf of the parties. No indulgence which the Travel Club, ("the grantor"), may grant to the passenger ("the grantee"), shall constitute a waiver of any of the rights of the grantor, who shall not thereby be precluded from exercising any rights against the grantee which may have arisen in the past or which might arise in the future. All costs and disbursements, including legal costs on the attorney and client scale incurred by the Travel Club in recovering any damages and payments payable by the passenger to the Travel Club shall be for the passengers' account. This agreement shall in all respects be governed by and construed in accordance with the laws of the Republic of South Africa. The passenger hereby consents to the jurisdiction of the Magistrates Court having jurisdiction over its person in respect of all proceedings in connection with this agreement. The parties hereby respectively choose domicilium citandi et executandi for all notices and processes to be given and served in pursuance of this agreement at their respective addresses as given on the Travel Clubs' standard booking form. Either party may change its domicilium by written notice delivered by hand or sent by prepaid registered post to the other party. In this agreement an expression which denotes a gender includes the other genders, a natural person includes an artificial person and vice versa, the singular includes the plural and vice versa.

