About the Remote Modes

If you have multiple DStv Exploras in your home, or even in the same room, you need to set the remotes (and the DStv Exploras) to different “modes”, so that commands sent from one remote won’t be picked up by the other decoder.

This remote has 3 modes and can be set to mode 1, 2 or 3 (the default is mode 1).

Each time you press a button, the STANDBY button will light up. The colour tells you which mode the remote is in.

To change modes, press and hold the INFO and BACK buttons. The remote will change to the next mode, with the STANDBY button confirming the change by giving 2 blinks in the colour of the next mode.

To change to the next mode, press and hold the INFO and BACK buttons again. The remote will again change to the next mode, with the STANDBY button confirming the change by giving 2 blinks in the colour of the next mode.

To change the remote mode, you should:

1. Press and hold STANDBY and HELP simultaneously for more than 3 seconds
2. Now press the required number*
3. Press OK

*Press 0 to disable backlighting
1. Press to set the timeout to 3 seconds
2. Press to set the timeout to 6 seconds
3. Press 3 to set the timeout to 9 seconds
4. Press 4 to set the timeout to 12 seconds
5. Press 5 to set the timeout to 15 seconds
6. Press 6 to set the timeout to 18 seconds
7. Press 7 to set the timeout to 21 seconds
8. Press 8 to set the timeout to 24 seconds
9. Press 9 to set the timeout to 27 seconds

IMPORTANT

The DStv Explora must be set up to “listen” for the correct mode. You can do this in DStv Central.

• Press the DStv button
• Go to “Settings”
• Select System Settings
• Select Remote Control

If the remote is set to mode 1:

• If the remote is set to mode 1, set mode 2 and 3 to Ignore

If the remote is set to mode 2:

• If the remote is set to mode 2, set mode 1 and 3 to Ignore

If the remote is set to mode 3:

• If the remote is set to mode 3, set mode 1 and 2 to Ignore

Your DStv A7 remote is programmable and can be used to:

• Switch your DStv Explora and other audio/visual equipment on or off in a predefined sequence
• Control other audio/visual equipment

Please visit dstv.com for full information, including step-by-step instructions.

Troubleshooting

I think the battery is dead. How can I check?

Press the DStv button. If the STANDBY button lights up, the batteries are working.

How do I know if the remote is broken?

Press the DStv button. If the STANDBY button does not light up, the remote is either broken or needs new batteries. If you put in new batteries and the STANDBY button still does not light up when a button is pressed, you will need to replace the remote. This remote has a 12-month warranty from the date of purchase. Please take it to your nearest MultiChoice Service Centre or Agency together with your proof of purchase.

If your remote is older than 12 months, you can buy a new one at any MultiChoice Service Centre or Agency.

Nothing happens when I press a button (the DStv Explora does not respond).

Firstly, check that the remote is working by pressing the DStv button. If the STANDBY button lights up, the batteries are working.

Now check the colour of the STANDBY button when any button is pressed:

If it’s red, the remote is in mode 1
If it’s green, the remote is in mode 2
If it’s orange, the remote is in mode 3

Change the mode of the remote and try again.

Advanced Options

DStv REMOTE USER GUIDE (A7 MODEL)

Rechargeable batteries are not recommended for use with this remote.

DStv Catch Up and BoxOffice are available in selected countries on selected packages and require payment of the monthly Access Fee.

ShowMax on the connected Explora is available in selected countries. Separate subscription as well as a monthly DStv Subscription (including payment of the Access Fee) required. Visit ShowMax.com for more information, including Terms and Conditions.

Feel every moment.
**Go to ShowMax** - get unlimited access to over 20 000 episodes of hit TV shows and movies. For more visit ShowMax.com

**Go to your Playlist** - where you’ll find all the programmes you’ve recorded.

**Go to BoxOffice** - where you can rent blockbuster movies from the comfort of your couch, and keep them for 48 hours.

**Go to DStv Central** - the DStv Explora has ONE central menu with all content and settings. Press the DStv button at any time to go directly to DStv Central.

**Go to Search** – we have multiple search options available, making it easier for you to discover even more great entertainment.

**About this Remote**

- Only works with DStv HD Decoders and DStv Explorers
- Supports multiple modes (3)
- Backlit buttons (ideal for night-time viewing)
- Visual feedback when a button is pressed
- SMS keys for easy text entry
- The A7 remote can be programmed to control other audio/video equipment, through SimpleSet™. Please see the Advanced A7 Remote Guide on dstv.com for detailed instructions
- 12-month warranty from date of purchase

**Using the DStv Remote - Hot-links**

You can use the hotlinks on your remote to quickly access key features of your DStv Explora.

- **Go to the TV Guide** – 8 full days of programming information, allowing you to easily plan your viewing.
- **Go to DStv Catch Up** - hours of series, movies, sporting highlights, kids’ shows and shows, all waiting for you on your DStv Explora.
- **Go to ShowMax** - 10 unlimited access to over 20 000 episodes of hit TV shows and movies. For more visit ShowMax.com
- **Go to your Playlist** – where you’ll find all the programmes you’ve recorded.
- **Go to BoxOffice** - where you can rent blockbuster movies from the comfort of your couch, and keep them for 48 hours.
- **Go to DStv Central** – the DStv Explora has ONE central menu with all content and settings. Press the DStv button at any time to go directly to DStv Central.
- **Go to Search** – we have multiple search options available, making it easier for you to discover even more great entertainment.

**Remote Buttons**

**STANDBY**

- Allows you to quickly put the DStv Explora into standby (or bring it out of standby).
- Quick tip: if you press and hold the STANDBY button, the DStv Explora will reboot.

**TV POWER**

- This remote can be programmed to control other audio/video equipment.
- Please see the Advanced A7 Remote Guide on dstv.com for detailed instructions.
- Quick tip: if you press and hold the TV POWER button, the DStv Explora will reboot.

**.catch up**

- Your hotlink to DStv Catch Up. You can also access DStv Catch Up by pressing the DStv button and going to “Watch Now”.

**INFO**

- Your hotlink to Search. Get A-Z listings of sports and movies, find new series, or search for a programme by title. You can also access Search by pressing the DStv button and going to “Search”.

**PROFILE**

- Press INFO on any programme to see more information, including a detailed synopsis.

**DStv**

- Goes to DStv Central. All content, settings, programmes and archives – all at the touch of one button.

**BACK**

- Quick tip: Back removes onscreen items or allows you to go back to a previous menu.

**PLAY / PAUSE**

- Press the PLAY / PAUSE button to instantly play/pause the programme you are watching.

**STOP**

- Quick tip: when scrolling through a list, you can press STOP to scroll a page at a time, or in the TV Guide, to scroll one day at a time.

**V+ / V-**

- Changes the volume if audio is set to Variable. If you have set the audio to Fixed, pressing these buttons will not change audio. Please press the DStv button and go to “User Preferences” in “Settings”.

**MUTE**

- Mutes the audio.

**Options**

- Options to open the menu tree to select the available choices. When viewing TV, you can change Language or Aspect Ratio (and more) and when in the menus, you can change the order of items on screen or change the display.

**PLAY / PAUSE**

- Toggles between PLAY and PAUSE.

**Quick tip:** Press and hold this button to activate Slow Motion. Then press FF or REW to view the video in slow motion at various speeds.

**REW / FF**

- Fast forwards the content being viewed. Press once to rewind slowly, and again (up to three times) to rewind at the maximum speed. Press PLAY / PAUSE to pause viewing.

**V+/V-**

- Changes the volume if audio is set to Variable. If you have set the audio to Fixed, pressing these buttons will not change audio. Please press the DStv button and go to “User Preferences” in “Settings”.

**Grid**

- Displays the channel grid which lists available channels in an easy to use grid. Use the arrows to move the highlight and see what's on next. This button also doubles as the DOWN arrow.

**P+/P-**

- Quick tip: You can change the order of items on any screen to see “User Preferences” in “Settings”.

**Alternate channels**

- Used to change channels, enter/edit text.

**Help**

- Arc button to go directly to the HELP display contextual support.

**Numbers**

- Used to change channels, enter/edit text, and more.

**ARC**

- Arc button to change the aspect ratio on the fly if you don’t have a letterbox or pan & scan picture being displayed on screen, press ARC until you find a suitable aspect ratio. This does not change the default Aspect Ratio and allows you to view the image that matches the TV's screen, or stretch the image to fill the screen.

**Msxkeyboard**

- Used to enter text, and also allows you to find out everything you can do with the remote.

**Help**

- Where available, pressing HELP will display contextual support.

**Quick tip:** to go to the HELP section of the menu, press the DStv button followed by HELP.