

## Backlighting

Backlighting is automatically activated each time you pick up the remote or when you press a button. It automatically switches off (times out) when the programmed number of seconds has passed (the default is 3 seconds).

To program the backlight timing, follow these steps :

- Press and hold **STANDBY** and **HELP** simultaneously for more than 3 seconds
- The **STANDBY** button will give 2 short red blinks
- Now press the required number\*
- The **STANDBY** button will give 1 red blink
- Press **OK**

\*Press 0 to disable backlighting

Press 1 to set the timeout to 3 seconds

Press 2 to set the timeout to 6 seconds

Press 3 to set the timeout to 9 seconds

Press 4 to set the timeout to 12 seconds

Press 5 to set the timeout to 15 seconds

Press 6 to set the timeout to 18 seconds

Press 7 to set the timeout to 21 seconds

Press 8 to set the timeout to 24 seconds

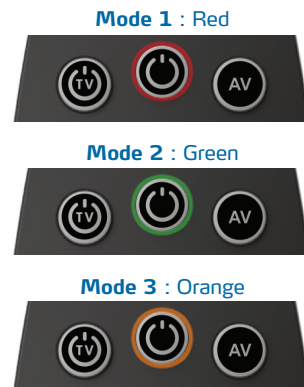
Press 9 to set the timeout to 27 seconds

## About the Remote Modes

If you have multiple DStv Exploras in your home, or even in the same room, you need to set the remotes (and the DStv Exploras) to different "modes", so that commands sent from one remote, won't be picked up by the other decoder.

This remote has 3 modes and can be set to mode 1, 2 or 3 (the default is mode 1).

Each time you press a button, the **STANDBY** button will light up. The colour tells you which mode the remote is in.



To change modes, press and hold the **INFO** and **BACK** buttons. The remote will change to the next mode, with the **STANDBY** button confirming the change by giving 2 blinks in the colour of the next mode.

To change to the next mode, press and hold the **INFO** and **BACK** buttons again. The remote will again change to the next mode, with the **STANDBY** button confirming the change by giving 2 blinks in the colour of the next mode.

### IMPORTANT

The DStv Explora must be set up to "listen" for the correct mode. You can do this in DStv Central.

- Press the **DStv** button
- Go to "Settings"
- Select System Settings
- Select Remote Control
- If the remote is set to mode 1, set mode 2 and 3 to **Ignore**
- If the remote is set to mode 2, set mode 1 and 3 to **Ignore**
- If the remote is set to mode 3, set mode 1 and 2 to **Ignore**

If your DStv Explora is part of an XtraView setup, please consult with your DStv Accredited Installer for remote mode settings.

## Troubleshooting

### ? I think the battery is dead. How can I check?

Press the **DStv** button. If the **STANDBY** button lights up, the batteries are working.

### ? How do I know if the remote is broken?

Press the **DStv** button. If the **STANDBY** button does not light up, the remote is either broken or needs new batteries. If you put in new batteries and the **STANDBY** button still does not light up when a button is pressed, you will need to replace the remote. This remote has a 12-month warranty from the date of purchase. Please take it to your nearest MultiChoice Service Centre or Agency together with your proof of purchase.

If your remote is older than 12 months, you can buy a new one at any MultiChoice Service Centre or Agency.

! Rechargeable batteries are not recommended for use with this remote.

### ? Nothing happens when I press a button (the DStv Explora does not respond).

Firstly, check that the remote is working by pressing the **DStv** button. If the **STANDBY** button lights up, the batteries are working.

Now check the colour of the **STANDBY** button when any button is pressed :

If it's red, the remote is in mode 1  
If it's green, the remote is in mode 2  
If it's orange, the remote is in mode 3

Change the mode of the remote and try again.

## Advanced Options

Your DStv A7 remote is programmable and can be used to :

- Switch your DStv Explora and other audio/visual equipment on or off in a predefined sequence
- Control other audio/visual equipment

Please visit [dstv.com](http://dstv.com) for full information, including step-by-step instructions.

- **DStv Catch Up** and **BoxOffice** are available in selected countries on selected packages and require payment of the monthly Access Fee.
- \*\* **ShowMax** on the connected Explora is available in selected countries. Separate subscription as well as a monthly DStv Subscription (including payment of the Access Fee) required. Visit [ShowMax.com](http://ShowMax.com) for more information, including Terms and Conditions



[dstv.com](http://dstv.com)

# DStv REMOTE USER GUIDE (A7 MODEL)

**DStv**  
Feel every moment

## About this Remote

- Only works with DStv HD Decoders and DStv Exploras
- Supports multiple modes (3)
- Backlit buttons (ideal for night-time viewing)
- Visual feedback when a button is pressed
- SMS keys for easy text entry
- The A7 remote can be programmed to control other audio/visual equipment, through SimpleSet™. Please see the Advanced A7 Remote Guide on [dstv.com](http://dstv.com) for detailed instructions
- 12-month warranty from date of purchase

Information correct at time of going to print. For updated information, go to [dstv.com](http://dstv.com) (the "DStv Website"). In the event of conflict between this information and the information on the DStv Website, the information on the DStv Website will prevail.

e&oe (July 2016, V1.2)

## DStv Remote (A7)

- |               |                  |
|---------------|------------------|
| 1. STANDBY    | 17. AV           |
| 2. TV POWER   | 18. PLAYLIST     |
| 3. TV GUIDE   | 19. BOXOFFICE*   |
| 4. CATCH UP*  | 20. SHOWMAX **   |
| 5. INFO       | 21. BACK         |
| 6. PROFILE    | 22. DStv         |
| 7. STATUS BAR | 23. TV           |
| 8. REPLAY     | 24. GRID         |
| 9. OK         | 25. BOOKMARK     |
| 10. OPTIONS   | 26. MUTE         |
| 11. ALT       | 27. V+ / V-      |
| 12. SEARCH    | 28. REC          |
| 13. P+ / P-   | 29. PLAY / PAUSE |
| 14. STOP      | 30. FF           |
| 15. REW       | 31. 1 - 0        |
| 16. ARC       | 32. HELP         |

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## Using the DStv Remote - Hotlinks



You can use the hotlinks on your remote to quickly access key features of your DStv Explora.

- 1 Goes to the **TV Guide** – 8 full days of programming information, allowing you to easily plan your viewing.
- 2 Goes to **DStv Catch Up\*** – hours of series, movies, sporting highlights, kids' shows and more, all waiting for you on your DStv Explora.

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- 3 Goes to **ShowMax\*\*** - get unlimited access to over 20 000 episodes of hit TV shows and movies. For more visit [ShowMax.com](http://ShowMax.com)
- 4 Goes to your **Playlist** – where you'll find all the programmes you've recorded.
- 5 Goes to **BoxOffice\*** - where you can rent blockbuster movies from the comfort of your couch, and keep them for 48 hours.
- 6 Goes to **DStv Central** – the DStv Explora has ONE central menu with all content and settings. Press the **DStv** button at any time to go directly to DStv Central.
- 7 Goes to **Search** – we have multiple search options available, making it easier for you to discover even more great entertainment.

## The Remote Buttons

- STANDBY** Allows you to quickly put the DStv Explora into standby (or bring it out of standby).  
**Quick tip:** if you press and hold the **STANDBY** button, the DStv Explora will reboot.
- TV POWER** This remote can be programmed to control other audio/visual equipment. Please see the Advanced A7 Remote Guide on [dstv.com](http://dstv.com) for detailed instructions.
- AV** This remote can be programmed to control other audio/visual equipment. Please see the Advanced A7 Remote Guide on [dstv.com](http://dstv.com) for detailed instructions.
- CATCH UP\*** Your hotlink to DStv Catch Up\*. You can also access DStv Catch Up\* by pressing the **DStv** button and going to "Watch Now".
- BOXOFFICE\*** Your hotlink to BoxOffice\*. You can also access BoxOffice\* by pressing the **DStv** button and going to "Watch Now".
- PLAYLIST** Your hotlink to your Playlist which lists all your recordings ready for you to view at any time. You can also access your Playlist by pressing the **DStv** button and going to "Watch Now".
- SHOWMAX\*\*** Your hotlink to ShowMax\*\* where you can stream the best series and movies. You can also access ShowMax by pressing the **DStv** button and going to "Watch Now". Visit [ShowMax.com](http://ShowMax.com) for more info.

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- TV GUIDE** Your hotlink to the TV Guide with 8 full days of programming information, allowing you to easily plan your viewing. You can also access the TV Guide by pressing the **DStv** button and going to "Planner".
- SEARCH** Your hotlink to Search. Get A-Z listings of sport and movies, find new series, or search for a programme by title. You can also access Search by pressing the **DStv** button and going to "Search".
- INFO** Press **INFO** on any programme to see more information, including a detailed synopsis.
- DStv** Goes to DStv Central. All content, settings, information, schedules and more – all at the touch of one button.
- BACK** Press **BACK** to remove onscreen items or save your settings.
- PROFILE** Used to access selected features.
- TV** When using the menus or apps, the TV button is your hotlink back to video. And when watching any content, pressing **TV** is your hotlink back to live TV.
- STATUS BAR** The Status Bar gives you more information about your current viewing position. This button also doubles up as the **UP** arrow.  
**Quick tip:** The Status Bar is also a great way to quickly "jump" through content. When displayed, press **FF** or **REW** to easily and quickly "jump" within the content.
- BOOKMARK** Pressing this button creates a bookmark. Bookmarks mark a selected spot in recorded content, allowing you to easily find these at a later stage. This button also doubles up as the **DOWN** arrow.
- REPLAY** Press the **REPLAY** button to instantly jump video back 10 seconds at a time. This button also doubles up as the **LEFT** arrow.
- GRID** Displays the channel grid which lists available channels in an easy to use grid. Use the arrows to move the highlight and see what's on other channels. This button also doubles up as the **RIGHT** arrow.
- OK** OK allows you to select onscreen items, and also allows you to find out everything you can do with content.  
**Quick tip:** When highlighted, press **OK** on any programme to see the available actions (from setting a reminder, to setting series recordings or even finding out when the programme is on again in the next 8 days).
- ALT** Switches between the last two viewed channels.

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- MUTE** Mutes the audio.  
**Quick tip:** Can also be set to "half mute" mode. Press the **DStv** button and go to "User Preferences" in "Settings".
- OPTIONS** Press **OPTIONS** on any screen to see the available choices. When viewing TV, you can change Language or Aspect Ratio (and more) and when in the menus, you can change the order of items on screen or change the display.
- P+ / P-** Changes channels.  
**Quick tip:** when scrolling through a list, you can press **P+/P-** to scroll a page at a time, and in the TV Guide, to scroll one day at a time.
- V+ / V-** Changes the volume (if audio is set to Variable). If you have set the audio to Fixed, pressing these buttons will NOT change audio. Press the **DStv** button and go to "User Preferences" in "Settings".
- STOP** If there is a recording in progress, pressing **STOP** will give you the option to stop the recording. When viewing a recording, pressing **STOP** will stop what you are watching.
- PLAY / PAUSE** Toggles between PLAY and PAUSE.  
**Quick tip:** Press and hold this button to activate Slow Motion. Then press **FF** or **REW** to view the video in slow motion at various speeds.
- REC** A quick way to schedule a recording on any programme.
- REW** Rewinds the content being viewed. Press once to rewind slowly, and again (up to three times) to rewind at the maximum speed. Press **PLAY / PAUSE** to resume viewing.
- FF** Fast forwards the content being viewed. Press once to fast forward slowly, and again (up to three times) to fast forward at the maximum speed. Press **PLAY / PAUSE** to resume viewing.
- Numbers / SMS keyboard** Used to change channels, enter/edit text and more.
- ARC** Your hotlink to changing the aspect ratio on the fly. If you don't like the way the picture is being displayed on screen, press **ARC** until you find a suitable aspect ratio. This does not change the default Aspect Ratio setting.
- HELP** Where available, pressing **HELP** will display contextual support.  
**Quick tip:** to go directly to the HELP section of the menu, press the **DStv** button followed by **HELP**.

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